

THE 10 QUESTIONS TO ASK BEFORE CHOOSING YOUR IT PROVIDER

You're only as good as your IT allows you to be. When we supply your amazing new telecoms experience, we don't want your connectivity to be compromised by substandard IT.

These are the ten questions to ask when you choose your IT provider to ensure you have the reliable, secure, capable and scalable IT infrastructure you need for success.

one

Do they offer you a dedicated account manager to ensure your business stays online?

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Do they offer a fully managed service?

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Are their customer service team based in the UK and operating 24/7?

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Do they offer all your IT services on one monthly bill?

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Do they offer strict SLAs and issue fix times?

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Do they employ all their own engineers?

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Are their data centres ISO accredited and UK based?

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Can they use wholesale rates to generate cost savings on your IT services?

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Do they offer multiple backup and recovery options?

ten

Can they build a bespoke IT package that suits your specific business needs?

We'll be honest: not many companies can answer all these questions in the positive. That's why we have our own high-quality, expert IT services team to keep your tech ticking.

Give us a call and arrange your free consultation.

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