



**OUR
CUSTOMERS
TELL IT
LIKE IT IS**

(SPOILER ALERT
WE'RE AWESOME)

Customer testimonial: **Baumot UK**

Baumot UK, a leading supplier in exhaust gas after treatment products and engine development, joined Enreach during the first national lockdown.

The company, based in Northampton, enjoyed a remote installation, equipping them with 12 new handsets at the speed of light. Not only did the customer require futureproof technology but they were looking to save costs which is exactly where we came in.

The company has a number of suppliers around Europe who they contact regularly, meaning that video calling capabilities were a priority, our HD Touch handsets fitted the bill. They've allowed our customer to maintain face-to-face communication with its suppliers and has helped the company to keep in touch with colleagues whilst working remotely. The team is looking forward to using the handsets to make international conference calls from the boardroom once back in the office.

Baumot UK's **remote installation was described in one word, "simple"**. The handsets were delivered to the office, with the phones already set up.

From there, Baumot UK employees simply plugged the phones in and followed the over the phone instructions delivered by our engineers.

Not only have the video conferencing and plug and play capabilities already made a difference to the way Baumot UK communicates, but the ability to download any apps from the Google Play Store straight onto the phone has been a huge hit. When asked about their experience with Enreach, Keith Wiseman of Baumot UK said:

"I would just like to thank Enreach for the fantastic service which we have been provided with during a world epidemic."

"I ordered the new phone network before the lockdown started and, even after a second delay from the Government, I spoke with Kate and decided to commence remotely. The communications and guidance have been 100% and I can confirm I have installed all the phones and equipment myself easily at our offices with no delays at all. The phones are brilliant and crystal clear."

Can we help your team work wonders?

Let's talk and find out...

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