



**OUR
CUSTOMERS
TELL IT
LIKE IT IS**

(SPOILER ALERT
WE'RE AWESOME)

Customer testimonial: **Denios**

Denios, a market leader in the work safety and environmental protection market, has been an Enreach customer for many years. As they own their own in-house call centre, responsible for making and taking high call volumes, a futureproof solution was crucial for them to work wonders.

The main goal for the customer, was a solution that gave them an effective way of monitoring and analysing all outgoing and incoming calls to track productivity and efficiency – something that has never been more important than when the team was working remotely. Alongside this, the team required call recording to ensure all new and existing team members were able to work their magic on the phones.

The customer said of their experience with Enreach,

“For us, it was an easy decision to make. We wanted a local telecoms provider that was able to ensure a fast response time in the instance that there were any issues that needed resolving quickly and Enreach were able to provide us with the communication solution we needed to achieve maximum productivity and efficiency throughout the business.”

Jonathan Griffiths of Denios continued,

“We instantly formed a strong relationship with Enreach and have found their overall service from account management through to the IT and service departments to be extremely helpful and knowledgeable. I would recommend this company as a strong partner to any business at any stage, whether that be a small start-up business or a fully developed multinational”

Can we help your team work wonders?

Let's talk and find out...

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