

10 REASONS WHY NOT ALL UNIFIED COMMS PROVIDERS ARE THE SAME

Choosing the right business phone system is crucial for your business' efficiency and productivity.

With 25 years experience helping SME businesses, we've learned along the way 10 key questions that you should ask any potential provider to find the right one for you.

That's not the complete picture though. You'll also need a provider that will listen to you, will help choose the perfect system and will always be there whenever you need them. That's your ideal provider.



1

Do they offer you a dedicated Account Manager?

2

Do they provide sufficient system training?

3

Are their customer service team based in the UK?

4

Do they offer all services on one monthly bill?

5

Do they offer strict SLAs and issue fix times?

6

Do they employ all of their own engineers?

7

Do they provide industry leading equipment?

8

Can they use wholesale rates to generate cost savings?

9

Do they offer backup recovery options?

10

Can they build a bespoke telecoms package that suits your individual needs?

We're always here for you, always here to help.

If you have questions at any stage of the process, don't hesitate. Get in touch!

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