

# LOOKING AFTER YOUR LINES LOOKING AFTER YOUR BUSINESS

When you choose an Enreach phone system, you're also choosing peace of mind. We provide the following services as standard to help keep your business safe.

## FRAUD MONITOR

Telephone fraud is the largest source of fraud in the UK, costing businesses over £1.5 billion a year. Criminals can hack into even the most advanced business telephone systems and use their lines to ring premium rate phone numbers set up abroad, leaving businesses liable for thousands of pounds in charges. The average cost per incident is over £10,000.

But you don't need to worry.

We'll monitor your calls 24/7, contacting you immediately or barring the service if we spot any suspicious activity. In the highly unlikely event that your business is hacked, you will not be liable for any charges.

## LINE SAFE

Every month, thousands of businesses pay BT Openreach call-out charges when faults are caused by their own equipment, wiring or are misdiagnosed. They still have to pay a costly engineer call-out charge – and the problem still isn't resolved.

With Line Safe, any charges from BT Openreach will be covered by us, regardless of the fault. Simple as that.

## LEVEL CARE

When it comes to getting a fault fixed, time is of the essence. We offer additional Level Care packages for extra peace of mind, so that if you do experience any issues with your phone lines, we'll get on the case pronto and you'll be quickly back on track and doing business in no time.

Learn more about how we look after your lines – and your business.

call: **0800 097 6543**

email: [enquiries.uk@enreach.com](mailto:enquiries.uk@enreach.com)

[enreach.com/uk](https://enreach.com/uk)



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