

LOOKING AFTER YOUR LINES

When you choose an Enreach phone system, you're also choosing peace of mind. We provide the following services as standard to help keep your business safe.

FRAUD MONITOR

Telephone fraud is the largest source of fraud in the UK, costing businesses over £1.5 billion a year. Criminals can hack into even the most advanced business telephone systems and use their lines to ring premium rate phone numbers set up abroad, leaving businesses liable for thousands of pounds in charges. The average cost per incident is over £10,000.

But you don't need to worry.

We'll monitor your calls 24/7, contacting you immediately or barring the service if we spot any suspicious activity. In the highly unlikely event that your business is hacked, you will not be liable for any charges.

LINE SAFE

Every month, thousands of businesses pay BT Openreach call-out charges when faults are caused by their own equipment, wiring or are misdiagnosed. They still have to pay a costly engineer call-out charge – and the problem still isn't resolved.

With Line Safe, any charges from BT Openreach will be covered by us, regardless of the fault. Simple as that.

LEVEL CARE

When it comes to getting a fault fixed, time is of the essence. We offer additional Level Care packages for extra peace of mind, so that if you do experience any issues with your phone lines, we'll get on the case pronto and you'll be quickly back on track and doing business in no time.

LOOKING AFTER YOUR CONNECTIVITY

ROUTER MAINTENANCE

Avoid the expensive costs of replacement equipment. If you experience any faults with your connectivity, we'll send you a new, fully configured router that's ready for you to plug in and use straight away. Standard charges start from £4.99 per month.

MANAGED BROADBAND

We can proactively identify and resolve IT or connectivity issues before they arise or impact your organisation, keeping faults to an absolute minimum. Showing performance metrics in real-time, it enables our engineers to make better decisions on the health of your network and recommendations for future planning. Standard charges start from £4.99 per month.

For more information on any of our products or services please contact your Account Manager and they will be happy to provide you with the latest updates to further develop your business communications.

Standard charges for additional services will commence in 12 months, please advise us if you would like to make any changes to your current package by contacting support@networktelecom.co.uk.

Learn more about how we look after your lines – and your business.

call: **0800 097 6543**

email: enquiries.uk@enreach.com

enreach.com/uk



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