



**OUR
CUSTOMERS
TELL IT
LIKE IT IS**

(SPOILER ALERT
WE'RE AWESOME)

Customer testimonial: **Skratch Enterprise**

Skratch Enterprise, installers of audio visual and digital signage, switched to Enreach to enjoy the benefits of a well-known national telecoms supplier, who also happened to be just on their doorstep. Switching to Enreach, put simply, was 'easy' meaning that they could reap the benefits of futureproof tech and best-in-class customer support from the get-go.

The customer has everything from their phone system, broadband, lines and calls and mobiles with Enreach, enabling them to enjoy truly unified communications. The benefits of which speak for themselves as the customer said

"One company is fully accountable for all of our systems meaning ownership is taken should there be any problems."

And, they're right! We're on hand to answer questions about any of their tech in a flash. The customer is not a typical 9-5 provider, meaning our 24/7 support has been crucial in enabling them to work wonders around the clock. With the customer working with a reduced team, we ensured we were on hand whenever they needed us. When asked about their experience with Enreach, Rebecca Walsh, Finance Director at Skratch Enterprise said,

"Our account manager and her team have gone beyond with their customer support and they chase down any outstanding actions from their wider team."

She continued,

"Having a fully functioning IT system during the last 12 months has been essential and Enreach have provided this."

Can we help your team work wonders?

Let's talk and find out...

call: **0800 097 6543**

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