

IT SUPPORT & MANAGED SERVICES



Put your IT systems in safe hands

Our IT Support team really know their stuff and will work wonders for your business.

We'll take complete responsibility for your IT systems so you can focus on your day job. We've been doing this for businesses of all sizes across the UK for 25 years.

We know downtime is a big no-no for your business. We're all about proactivity: we monitor your systems with our real time 24/7 monitoring software to identify, prevent and resolve issues before you even notice them.

contact that works wonders



If you do happen to encounter an issue, we have both remote and on-site expert support from a team of highly-trained and knowledgeable engineers.

Plus, we monitor all your systems, licences and renewal dates so you're never caught out and there's nothing to interrupt your business.

All of this – plus the priceless value of complete peace of mind – comes at a fraction of the cost of an in-house IT department.

SIMPLE PRICING

Here's what you get: predictable billing, fixed monthly costs and no hidden charges. Our 'per user' pricing means you only pay for what you need.

RESPONSIVE SUPPORT

Our Customer Service Operations (CSO) team and engineers leap into action the moment any IT issues need addressing, resolving them quickly and with minimal disruption.

PROACTIVE MONITORING

We don't wait until things break before we act: our non-intrusive 24/7 support means we identify and prevent issues before they impact your business.

FULLY MANAGED SERVICE

Your fixed per person monthly cost covers all your IT support, including both remote and on-site work. We can manage your IT systems in their entirety or collaborate with your internal team.

COVER FOR ALL DEVICES

Our 24/7 monitoring service covers all your business's network devices, including servers, PCs, printers, routers, switches, firewalls and all server-based software. This applies to onsite, cloud-based or hybrid systems.

PEACE OF MIND

Automatic licence renewals, software updates and security patches, regular health checks and 24/7 support – the perfect recipe for complete peace of mind.

OUR FULLY MANAGED IT SUPPORT INCLUDES

- ✓ 24/7 remote monitoring on all servers and devices
- ✓ Unlimited remote support and onsite support
- ✓ Network support (eg. drivers, switches and routers)
- ✓ Highly qualified engineers
- ✓ Patch management
- ✓ Hardware asset tracking
- ✓ Virus repair
- ✓ Automatic updates
- ✓ System rebuild
- ✓ Hardware maintenance

Find out how little complete peace of mind could cost you.

Give us a call and arrange your free consultation.

call: **0800 097 6543**

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enreach.com/uk

